



Webinar:

Hurricane Harvey: Lessons Learned on Disaster Recovery

Presented By:

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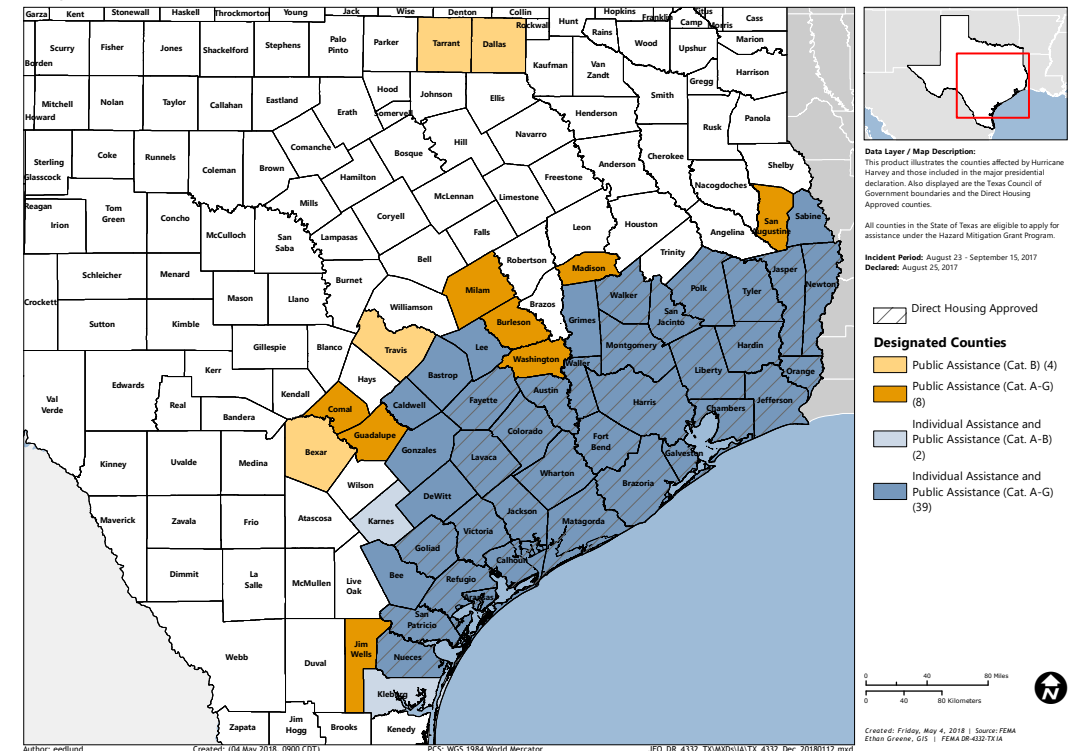
Sponsored by:



Hurricane Harvey Overview

- Counties Declared for Individual Assistance: **41**
- Individual Assistance Applications Approved: **373,653**
- Unmet Need Amount: **\$1,193,253,007.53**

FEMA-4332-DR-TX - Hurricane Harvey
Designated Counties (Amendment 10)



OneStar Foundation Overview

OneStar Foundation was created through Executive Order to support the State of Texas by:

- Strengthening the nonprofit sector
 - Encouraging civic engagement through service and volunteering
 - Promoting innovative strategies to address local issues and;
 - Facilitating public-private partnerships to expand the reach of the sector.
- **Damian Morales, MPH**
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Disaster Services – Partnership w/ Government

■ Local

■ State

- Texas A&M University (TAMU)
- Texas Division of Emergency Management (TDEM)
- Texas General Land Office (GLO)
- Texas Health & Human Services Commission (HHSC)

■ Federal

- Corporation for National & Community Service (CNCS)
- Federal Emergency Management Agency (FEMA)
 - Region VI
 - Recovery Support Function (RSF) Liaisons



Disaster Services - Networks

■ Voluntary Organizations Active in Disaster (VOAD)

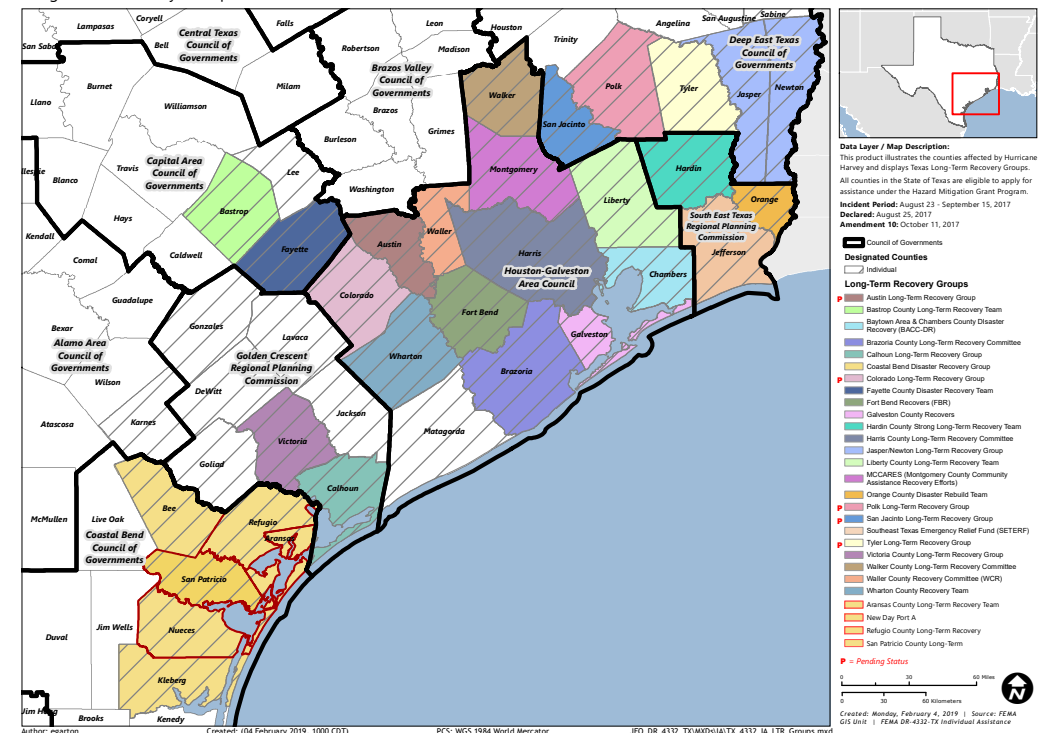
- Facilitate and provide consistent administrative support to Texas VOAD.
- Staff State Operations Center, Joint Field Office & Texas Recovery Office as needed.
- Provide technical assistance and support to local jurisdictions during VOAD formation, and when otherwise requested.

■ Long-Term Recovery Groups (LTRGs)

- Provide technical assistance and support to local jurisdictions during LTRG formation and when otherwise requested.
- Provide ongoing technical assistance for LTRG leadership to support organizational effectiveness and sustainability.
- Serve as a conduit for resource and information sharing.

FEMA-4332-DR-TX - Hurricane Harvey

Long-Term Recovery Groups for Individual Assistance as of 1600 CDT 2/4/2019



Active LTRGs – May 2019

- Aransas County Long-Term Recovery Team
- Austin Long-Term Recovery Group
- Bastrop County Long-Term Recovery Team
- Baytown Area & Chambers County Disaster Recovery
- Brazoria County Long-Term Recovery Committee
- Calhoun Long-Term Recovery Group
- Coastal Bend Disaster Recovery Group
- Colorado Long-Term Recovery Group
- Fayette County Disaster Recovery Team
- Fort Bend Recovers
- Galveston County Recovers
- Hardin County Strong Long-Term Recovery Team
- Harris County Long-Term Recovery Committee
- Highland Lakes Crisis Network
- Jasper/Newton Long-Term Recovery Group
- Jefferson County Long-Term Recovery
- Liberty County Long-Term Recovery Team
- Montgomery County Community Assistance Recovery Efforts
- New Day Port A
- Orange County Disaster Rebuild Team
- Polk County Disaster Recovery Team
- Refugio County Long-Term Recovery
- Rio Grande Valley LTRG
- Rockport/Fulton Long-Term Recovery
- San Jacinto Long-Term Recovery Group
- Sonora Flood Relief
- Travis Austin Recovery Group (TARG)
- Victoria County Long-Term Recovery Group
- Walker County Long-Term Recovery Committee
- Waller County Recovery Committee
- Wharton County Recovery Team

Disaster Services - Convenings

- **Hurricane Harvey Long-Term Recovery Training Summit** (December 2017)
 - Hosted by OneStar Foundation, in partnership with FEMA, TDEM & Texas VOAD

- **Bridging the Gap for Harvey Recovery** (June 2018)
 - Hosted by the Disaster Leadership Team (DLT), in partnership with OneStar Foundation, Center for Disaster Philanthropy (CDP), and TDEM

- **Texas Strong Summit** (January 2019)
 - Hosted by OneStar Foundation
 - 165 individuals from 83 distinct governmental and nonprofit organizations

- **Resilient Response Texas** (June 2019)
 - Hosted by OneStar Foundation, Good360 and All Hands and Hearts



Rebuild Texas Fund

- The Rebuild Texas Fund is a collaborative project of the Michael & Susan Dell Foundation and the OneStar Foundation.
- Thanks to the support of more than 33,000 corporate and individual donors, with the Michael & Susan Dell Foundation as the lead funder, over \$100 Million was raised for Hurricane Harvey recovery efforts.
- As of June 10th, \$85.8 million have been awarded. The Fund intends to fully deploy by the end of 2019.





GREATER HOUSTON
COMMUNITY FOUNDATION
Expanding Philanthropic Impact

Hurricane Harvey – Lessons Learned on Disaster Recovery

Robert Sepeda
June 12, 2019



GREATER HOUSTON
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Expanding Philanthropic Impact



Robert Sepeda

Program & Impact Manager

Greater Houston Community Foundation

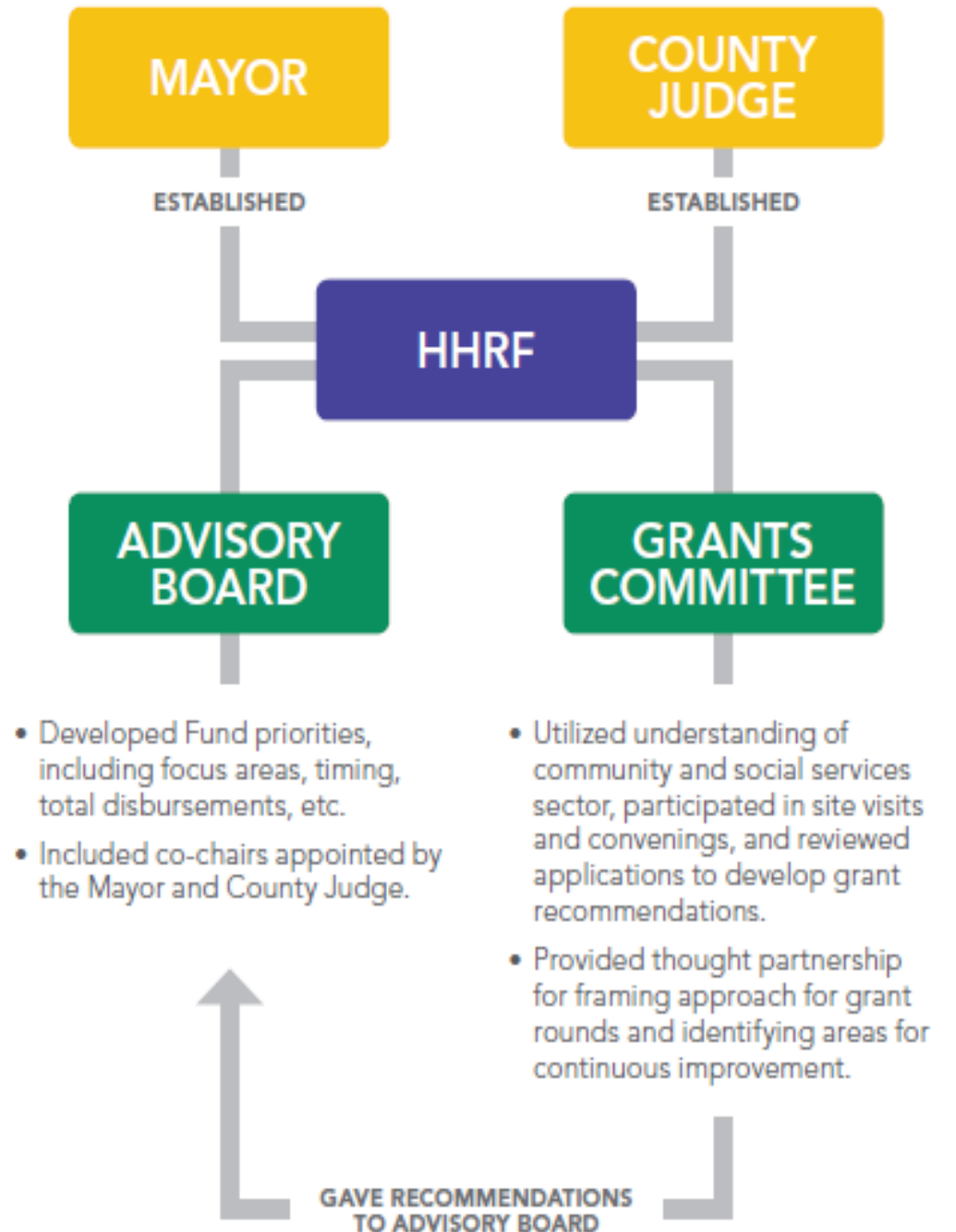
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HURRICANE HARVEY RELIEF FUND

- Co-established by City of Houston Mayor Sylvester Turner & former Harris County Judge Ed Emmitt and administered by the Greater Houston Community Foundation (GHCF).
- GHCF's role:
 - Administrator
 - Grants and grantee management
 - Convener
 - Thought leader



HURRICANE HARVEY

RELIEF FUND



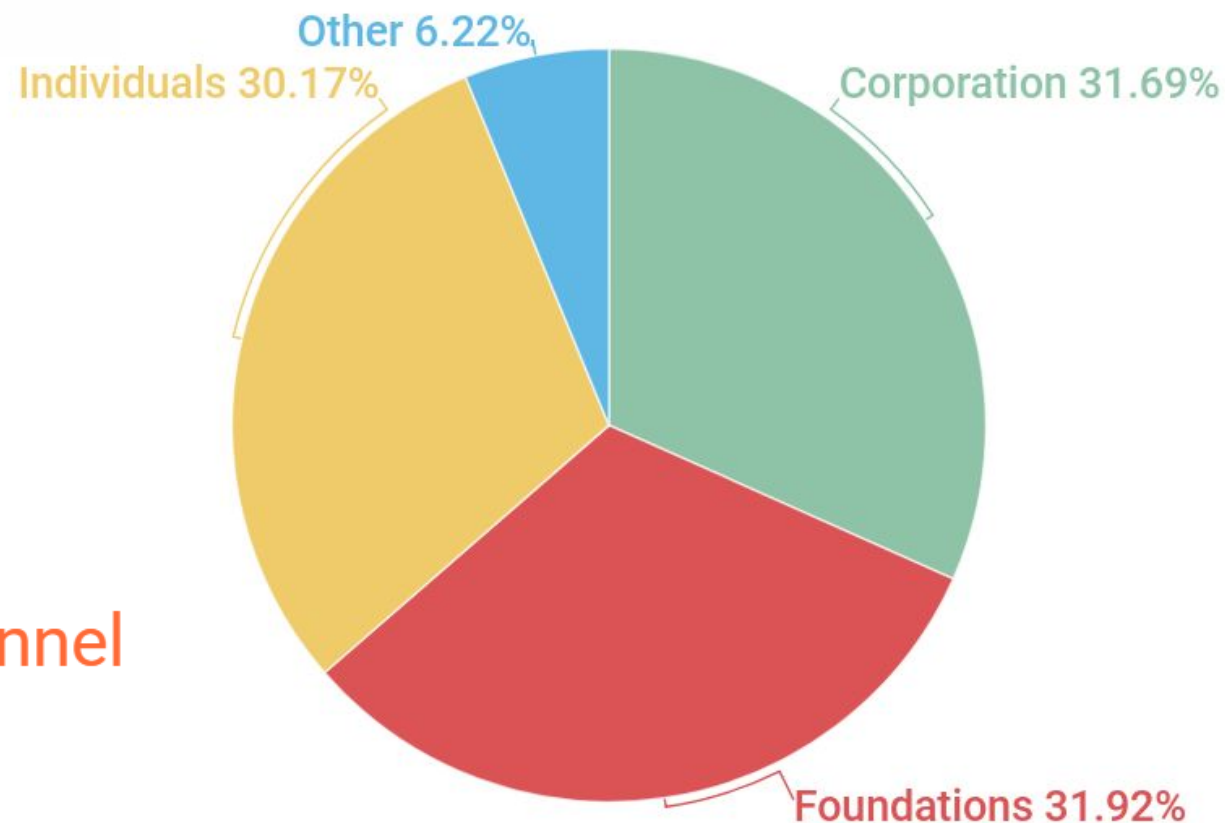
114 million dollars raised from



127,000 Donors



Separate fundraising for personnel



Made with

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ROUND 1



\$7.55 M
TOTAL GRANTED



28 NUMBER OF
GRANTEES

ROUND 2



\$28.9 M
TOTAL GRANTED



92 NUMBER OF
GRANTEES

ROUND 3



\$31.7 M
TOTAL GRANTED



32 NUMBER OF
GRANTEES

ROUND 4



\$42.3 M
TOTAL GRANTED



27 NUMBER OF
GRANTEES

ROUND 5



\$3.0 M
TOTAL GRANTED



17 NUMBER OF
GRANTEES

HHRF's Five Grant Rounds Focused on Immediate Response & Recovery



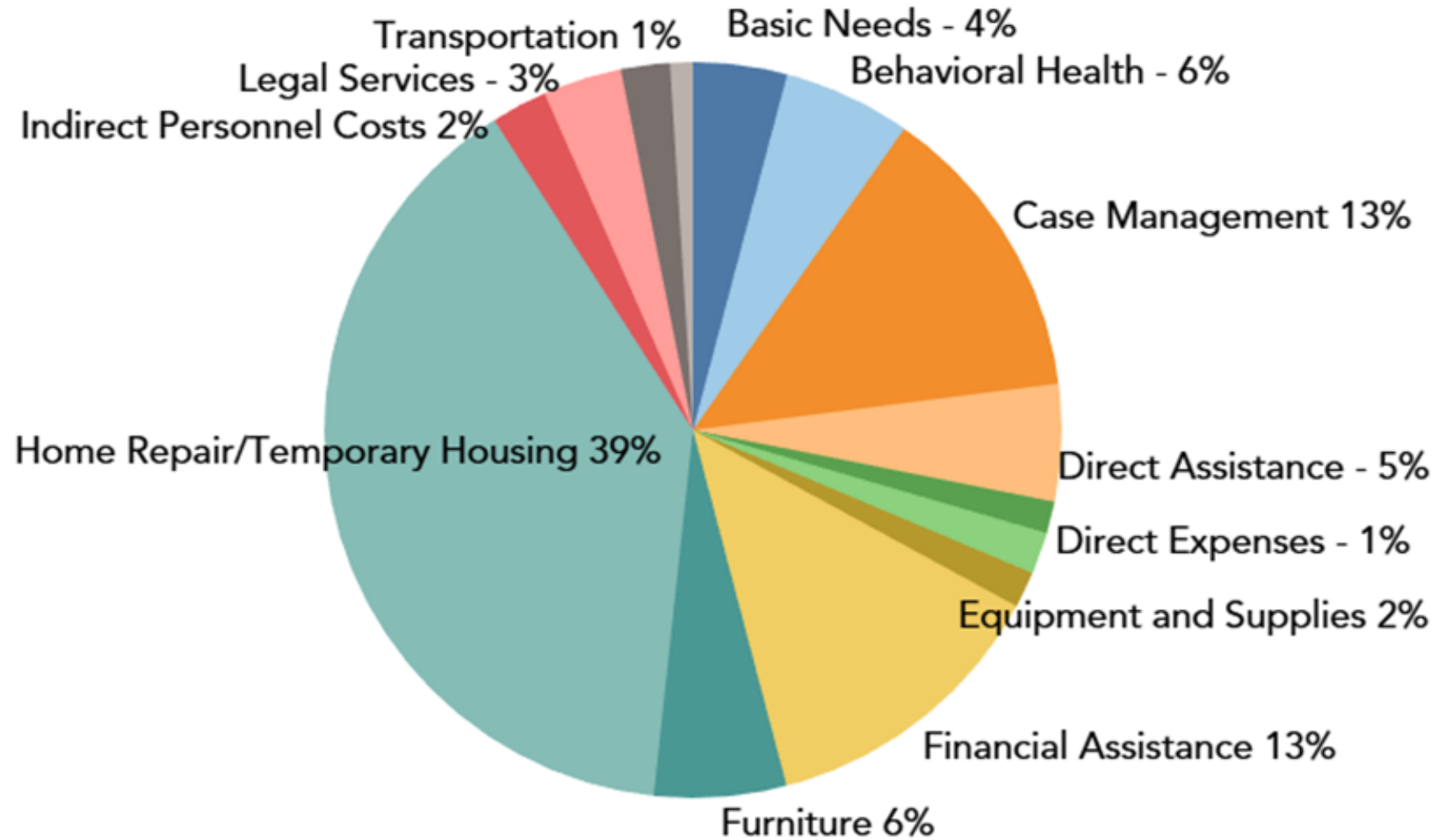
Rounds 1 & 2 were focused on Response: 90-120 day grants were awarded for basic needs, emergency financial assistance, temporary housing, mucking & gutting, etc.

Round 3 & 4 were focused on Recovery: 1-2 year grants were awarded for longer term financial assistance, home repair, legal services, behavioral health, furniture, etc.

Round 5 was focused on Response & Recovery: 1 year grants were awarded for disaster case management, basic needs, and emergency financial assistance.

Total Beneficiaries
projected to be served

190,000
Households



HURRICANE HARVEY

RELIEF FUND

Convenings



HURRICANE HARVEY

RELIEF FUND

Lessons Learned: What's Worked

HHRF Lessons Learned: Governance

- Having a collaborative governance structure was key to effective administration as a community foundation



HHRF Lessons Learned: Partnerships

- Partnerships amongst grantees allow for more to get done with greater impact

NAM Responds



MEET THE PARTNERS

- NAM's Disaster Relief Team (7 staff)
- HOPE Disaster Relief Team (12 staff)
- The Alliance - Disaster Relief Team (5 staff)
- Robertson Seventh-Day Adventist Church-THRIVE Ministry (39 bilingual volunteers)
- Coastal Construction (3 construction assessors)
- R3Build Construction (2 construction assessors)
- UMCORE -United Methodist Committee on Relief (4 construction assessors)
- NAM's Pediatric Health Clinic (3 staff)
- MHT Homes (local mobile home vendor with expertise in replacements)

HHRF Lessons Learned: Partnerships



HHRF Lessons Learned: Innovation

- Innovations were helpful for building better and faster systems but also create a foundation for a more resilient infrastructure for future disasters



Inadequate Social Service Infrastructure

Enormous Need



Many Resources



But somehow these resources were still difficult to access

"When I call service providers, I get busy signals. I've been told that it will be months before I receive help because of waiting lists for services."

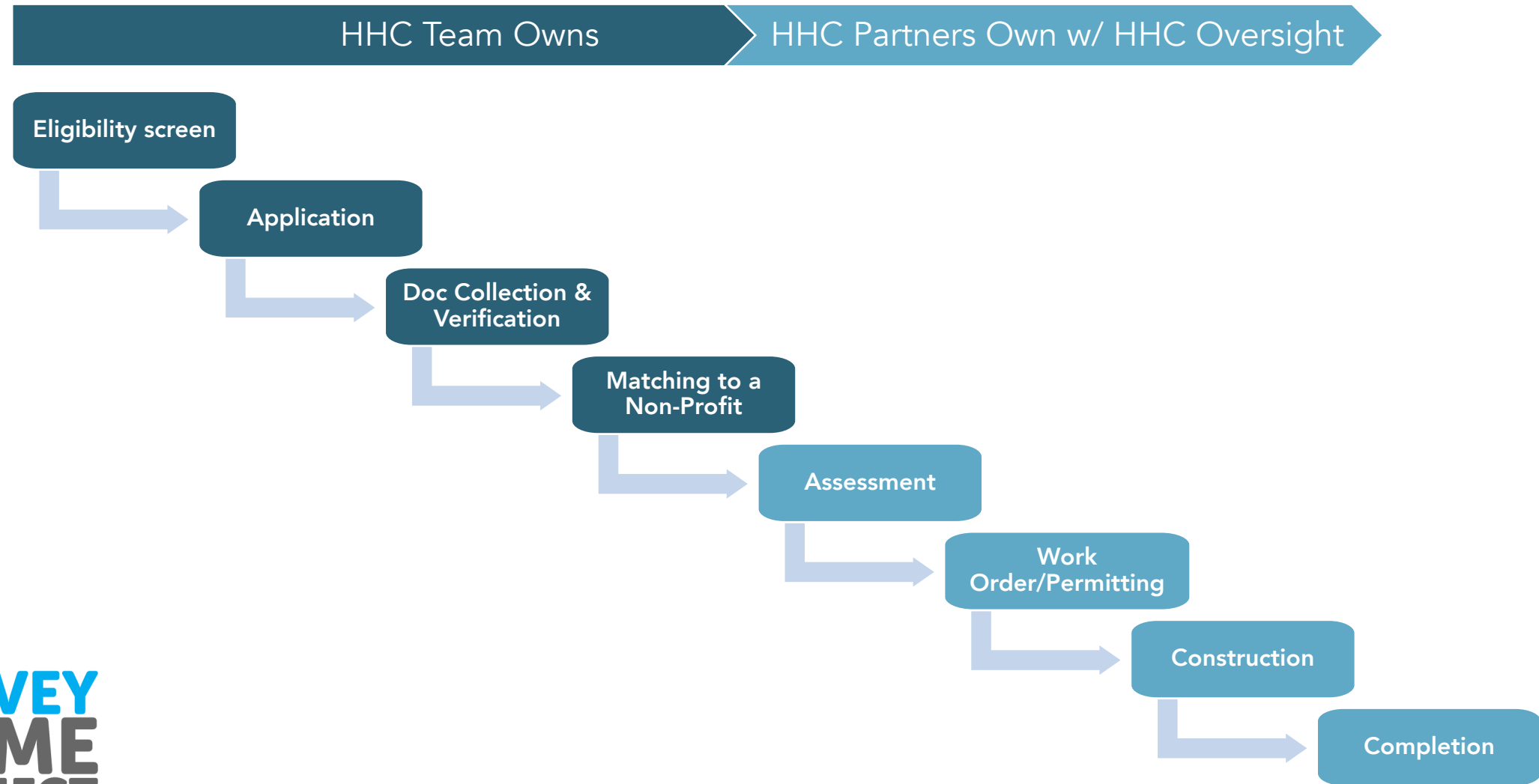
"I've wasted time filling out lengthy applications just to be told I'm ineligible for their services."

Harvey Home Connect Goals

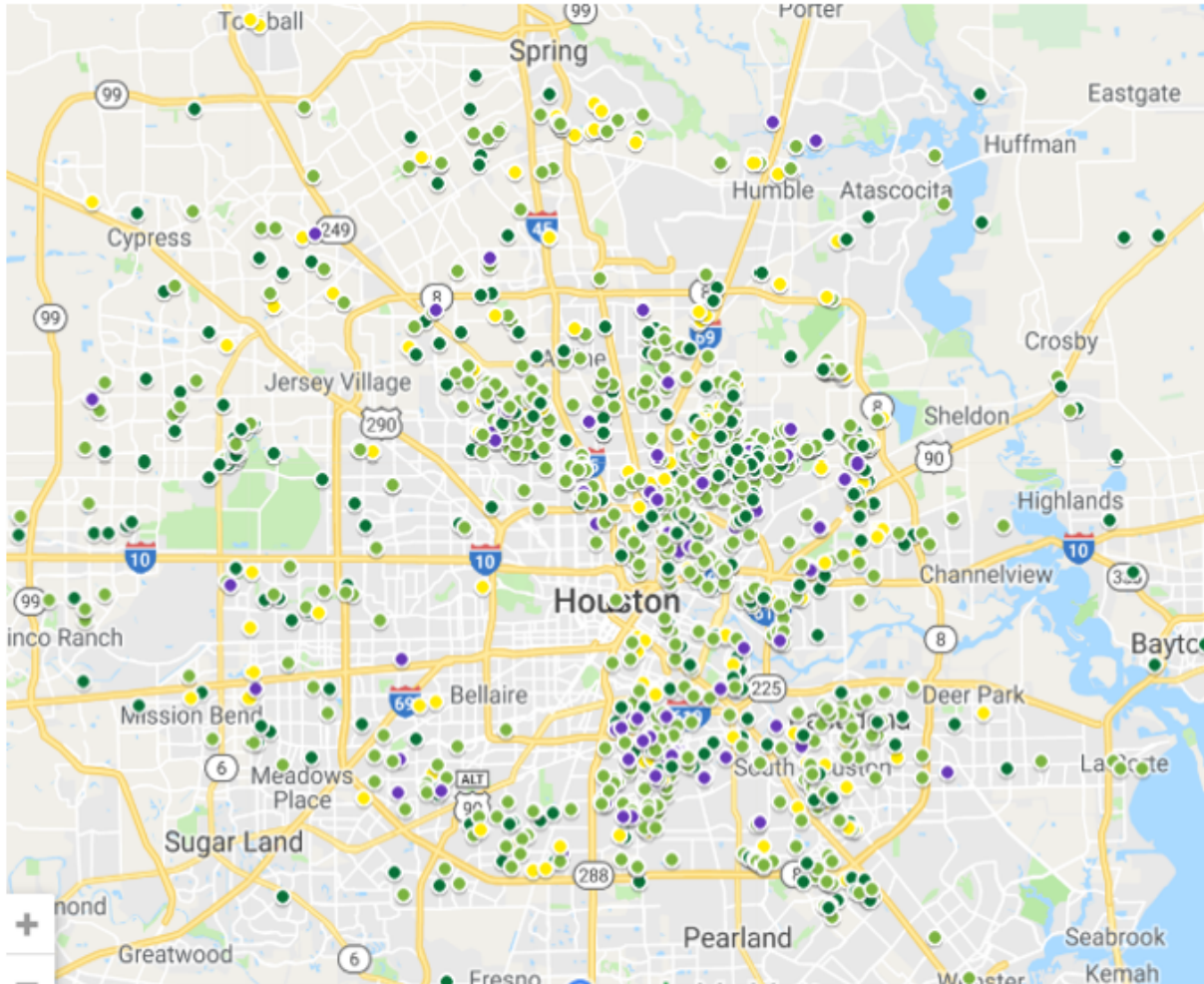
- Improve access to and speed of home repair
- Improve the client experience
- **Enable better matching and coordination** between seekers and home repair agencies
- **Provide transparency** about what is and is not working to drive improvement



Home Repair Process & HHC Scope



Harvey Home Connect: Successes



- **459 homes repaired** and households returned to safe, sanitary and secure housing
- **Another 618 households** in the assessment and construction process

Lessons Learned: What's Worked

■ **Public-Private Coordination and Collaboration**

- OneStar/Red Cross/Salvation Army/TDEM/FEMA Coordination Calls
- Rebuild Texas Fund & Center for Disaster Philanthropy

■ **Innovation**

- FEMA Disaster Case Management Program (DCMP)
 - 5 National VOAD Consortium Partners (Catholic Charities, United Methodist Committee on Relief, Lutheran Disaster Response, St. Vincent de Paul, Islamic Circle of North America)
 - 2 HHSC Partners (BCFS, Family Endeavors)

■ **Pre-Disaster Recovery Planning**

- Ex: Fort Bend County

The Road Ahead

Future Improvements

The Road Ahead

- **Communication**

- It can be difficult to reach and/or earn the trust of vulnerable populations (ex: undocumented, seniors, veterans, survivors with access & functional needs)
- It can be difficult to manage the unrealistic expectations of disaster-impacted communities and/or survivors

Resources

- Lack of sustainable funding for nonprofit administrative and capacity-building costs
- In-kind & financial donations are not always aligned with recovery needs
- Donations tied to a specific disaster can restrict resilience efforts

- **Programs & Policies**

- Federal & state programs are difficult to navigate, making it difficult to avoid duplication of benefits
- Data is not readily shared and/or accessible

- **Staffing**

- It can be difficult to find and retain qualified personnel, as there is a steep learning curve to recovery work
- Burnout is an unfortunate reality, as many staff are stretched too thin



The Road Ahead: Future Improvements

Grantee Challenges

Home Repairs

- Mold Remediation
- Property Tax Issues
- Mortgage Related Issues

Legal Services

- Outreach
- Deed Education

Behavioral Health Services

- Referral Systems
 - Triggers from recent rains
 - Hoarding
-

Remaining Unmet Needs

Opportunities for Engagement

Remaining Unmet Needs

Lack of Funding

- Lack of funding is the most reported barrier to survivor recovery.
- As the 2-year anniversary approaches, many of the funds raised to support Harvey recovery efforts have been spent and/or allocated, however recovery is expected to continue for many years to come.
- When does recovery end?
... when the money runs out.

Lack of Building Resources / Contractor Delays

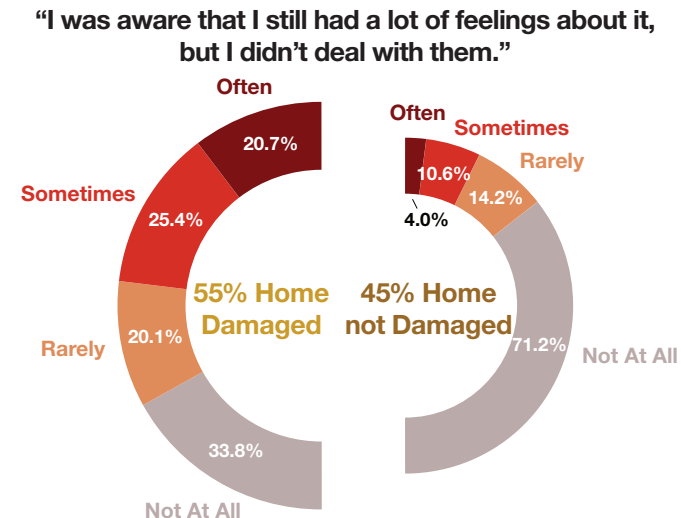
- Lack of building resources (labor & materials) and contractor delays are the second and third most reported barriers to survivor recovery.
- In the absence of skilled volunteer labor, many nonprofit organizations who specialize in rebuilding are having to spend donated dollars on contractors.
- For those survivors who have funding, contractor availability and/or delays is an unfortunate reality.

Remaining Unmet Needs

Lack of Furniture & Appliances

For those survivors able to rebuild/repair their primary residence, lack of funding for necessary furniture and/or appliances remains a barrier to full recovery.

Mental Health



Thank You!

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