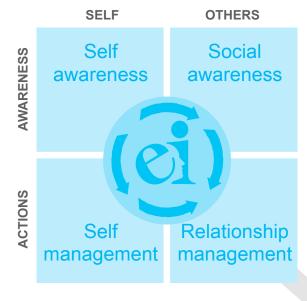
## **HayGroup®**

## The emotional and social competency framework

Emotional selfawareness

- Emotional selfcontrol
- Adaptability
- Achievement orientation
- Positive Outlook



- Empathy
- Organizational awareness
- Influence
- Inspirational leadership
- Coach and mentor
- Conflict management
- Teamwork

Positive impact on results/performance